

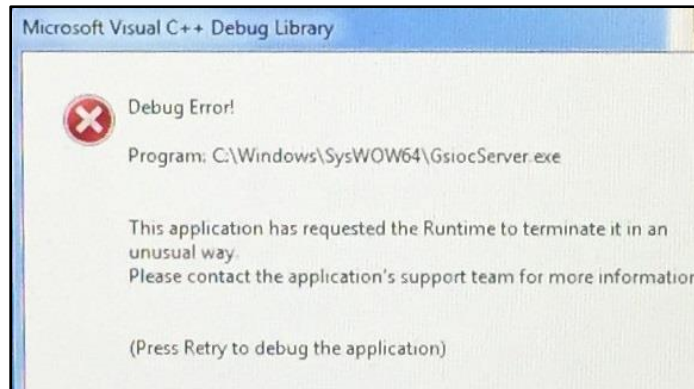
WORK-*FLOW*

Specialized Flow Cytometry Solutions

HyperCyt GSIOC Server Error

1. Cause

Random corruption may wipe the GSIOC configuration file needed for the proper functioning of the HyperCyt system, leading to the following error when launching the Hyperview software:



2. Resolution

- Navigate to C:\Users\Public\Gilson,Inc\GSIOC Server
- Right click and edit the GSIOC Config file with the following information:
<Gilson><GSIOCConfiguration><Baud>19200</Baud><Port>1</Port><Timeout>100</Timeout></GSIOCConfiguration></Gilson>
- Save the GSIOC Config file.
- Navigate to All Programs > Gilson Utilities > GSIOC Utility.
- Launch the GSIOC Utility.
- Set the Unit ID to 10.
- Set Command to %.
- Click Immediate: a response should appear (i.e. 223v4.3.0).
- The HyperView software should now be running without errors and control the HyperCyt again.