

# DESIGNA

## API INTEGRATION

Parker Technology's API integration with Designa brings PARCS data directly into the Parker Technology workflow platform; giving platform users the tools they need to resolve issues faster, keep traffic moving and deliver a smoother experience for every motorist.



### OVERVIEW

Built for Designa-equipped facilities, this integration connects real-time ticket, permit and gate data into Parker Technology's workflow platform; eliminating the need for screen switching, manual lookups or escalations.

With instant visibility into motorist activity and payment status, CSRs can resolve issues more accurately, apply facility rules more consistently and take immediate action when it matters most.

### BENEFITS

- **Faster, more accurate resolution of customer issues**
- **Increased visibility into payment and permit status**
- **Improved traffic flow and reduced delays**
- **Stronger revenue protection through consistent rule enforcement**
- **More efficient workflows for CSRs and operators**

### API FEATURES



**Vend Gates & Push Tickets**



**Monthly & Permit Visibility**



**Lookup Transient Information**



**Identify motorists via LPR data**

### SETUP & INSTALLATION

#### Getting started is simple:

Obtain your Designa API credentials, add them to the facility within Parker Technology's System Integrations section and finalize configuration by selecting the Facility and Device in the PARCS Provider Settings modal.

#### Contact Us

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