

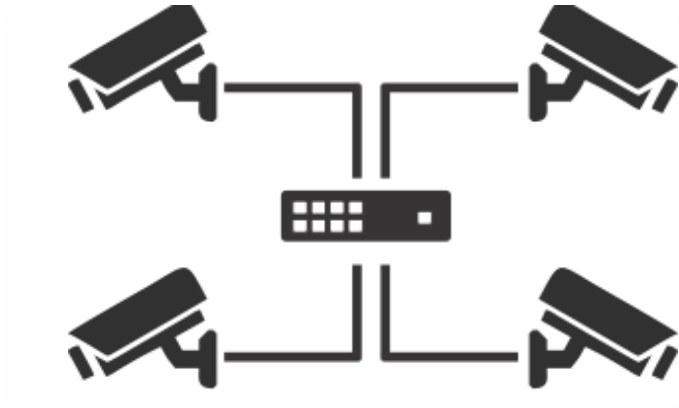
مؤسسة تنظيم الصناعة الأمنية
SECURITY INDUSTRY REGULATORY AGENCY



VIDEO  **GUARD**

INSTALLATION STEPS

Need to be updated in **SIRA Portal** as Mandatory



• Update the following:

■ • SSU Company Information

- Company Name
- Company Address

■ • Equipment List

- SIRA Certified Recorder
- Equipment List & Equipment Settings
- Recorder-Camera Mapping

■ • Maintenance Details

- CCTV/Alarm Maintenance Certificate
- CCTV/Alarm Layouts

Set Following Setting in your recorder

- Alarm Center IP : 192.168.14.30 Port : 2020
- NTP IP : 192.168.14.30 Port : 123 (Time Interval : 2 Sec.)
- RTSP Port : 554 (Must be set this value)
- TCP Port : 37777 / ***** (as per Manufacture Default)
- HTTP Port : 5520 / **** (as per Manufacture Default)
- User Name : **** Password : ***** (Minimum 6 Char) with **Admin Full Rights**

Add your client in Video Guard Portal

My Customer



Click on My Customer > My Customer

MY CUSTOMER

My Customer > My Customer

[+ New](#) [Edit](#) [Delete](#) [Video Guard Mapping](#)

My Customer

search...|

By All

NAME	LICENSE NO	ADDRESS	VALID FROM	VALID TO	RECORD...	GOOGLE MAP	EMAP	ALARM CONFIG...	VIDEO GUARD MAPP...	VERIFIED	GENERATE CERTIFICATE	SEND TO SIRA	REASON
------	------------	---------	------------	----------	-----------	------------	------	-----------------	---------------------	----------	----------------------	--------------	--------

No records found



Click on New

More Photos...

Name

Telephone

Email

Website

Address

LIA * Department of Economic Development (DED) 1 License No * **** 3

Document Type * Trade License 2

Site Account Number Enter Site Account Number

Name Enter Name

Alias Name Enter Alias Name

Website Enter Website

Latitude Enter Latitude

Longitude Enter Longitude

Customer Existing Network Connections LAN DHCP Mode [How to connect](#)

Port Forwarding

Phone	Telephone Type	ISD Code	Phone Number
Email	Select	Select	Enter Phone Number
Address	Select	Select	Enter Phone Number

Get Customer Info



1) Select 'LIA'


2) Select 'Document Type'


3) Enter 'License No.'


Click on "Get Customer Info"


Save Save & New Save & Close Close


(Now SSU Company Information: Name, Website, Phone, Email and Address will be received from SIRA Portal automatically)


 **1**
More Photos...

 Name

 Telephone

 Email

 Website

 Address

LIA * Department of Economic Development (DED) License No * xxxxx

Document Type * Trade License **Get Customer Info**

2 Site Account Number Enter Site Account Number

Name Enter Name

Alias Name Enter Alias Name

Website Enter Website

3 Latitude Enter Latitude

4 Longitude Enter Longitude

5 Customer Existing Network Connections LAN DHCP Mode [How to connect](#)

6 Port Forwarding

Phone	Telephone Type	ISD Code	Phone Number
Address	Select	Select	Enter Phone Number

Update the Following Mandatory Fields:

- 1) Customer Images** : Upload Site Front View, Sign Board
- 2) Site Account Number** : Enter Site Account Number, It is Mandatory for Alarm Service
- 3) Latitude** : Enter Latitude of the Site Location (SSU)
- 4) Longitude** : Enter Longitude of the Site Location (SSU)
- 5) Customer Existing Network Connections** : Select "LAN DHCP Mode"
- 6) Port Forwarding:**

If Check this option : Video Guard will Reserve it's Last Port for Local LAN View.

If not Check this option : Last Port of Video Guard can be used to connect any Recorder/IP Module.

Save & Close

Save Save & New Save & Close Close



	NAME	LICENSE NO	ADDRESS	VALID FROM	VALID TO	RECORDER	GOOGLE MAP	EMAP	ALARM CONFIGURATION	VIDEO GUARD MAPPING	VERIFIED	GENERATE CERTIFICATE	SEND TO SIRA	REASON
+ <input type="checkbox"/>	Video Guard Test	639323	Ground Floor,30306,SIRA Training Center,44th Street,Al Mamzar,Dubai								 No		 No	
						2		3	4	1	5	6		



Company Details List View

(Complete the Following Steps as per below order)

- 1) Video Guard Mapping
- 2) Recorder
- 3) EMAP
- 4) Alarm Configuration
- 5) Video Guard Verification
- 6) Get the Certificate

My Customer

NAME	LICENSE NO	ADDRESS	VALID FROM	VALID TO	RECORDER	GOOGLE MAP	EMAP	ALARM CONFIGURATION	VIDEO GUARD MAPPING	VERIFIED	GENERATE CERTIFICATE	SEND TO SIRA	REASON
Video Guard Test		Ground Floor,30306,SIRA Training Center,44th Street,Al Mamzar,Dubai								No		No	

Video Guard Mapping

6498

SSU Name : Video Guard Test

License Number :

LIA : Department of Economic Development (DED)

SERIAL NUMBER	SERIAL CODE
ES-	8m8C

Show 10 Record 1 - 1 of 1 Records

Video Guard Mapping

List of Purchased Video Guard items are Listed in the Left Pane, can be selected and added by clicking + icon. The mapped Video Guard Serial Number with Serial Code will be showing in Right Pane.

Save & Close (Now Video Guard Assigned to the Client)

Save Save & Close Unmap Device Close



Installation of Video Guard at Site

Check the Availability of the Following before Proceeding to install Video Guard at Site.

Recorder IP Address

IP Address of All Recorder should be set to DHCP Mode.

User Privilege

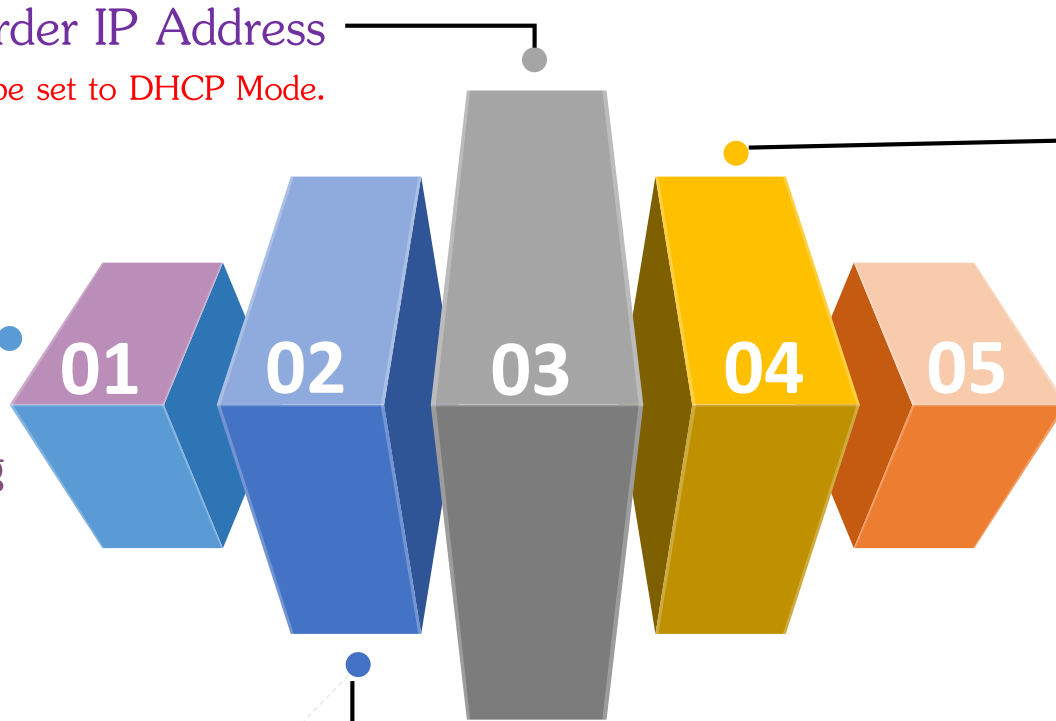
Create a User with Admin Rights for Recorder.

Video Guard Mapping

Make sure the Video Guard device is mapped to the site by Serial Number.

Internet with DHCP Mode

Internet Connection Availability with DHCP Mode.



Check List

Prepare the below checklist for Recorder.

Recorder Name	Preferred IP Address (Optional)	Recorder User Name/Password	Mac Address	No of Channels (Active Channels)
Recorder-1	Mandatory if Port Forwarding enabled	User Name/ Password	00:00:00:00:00	16

Connection Diagram

For CCTV Service Only

Connection Diagram

LAN DHCP Mode

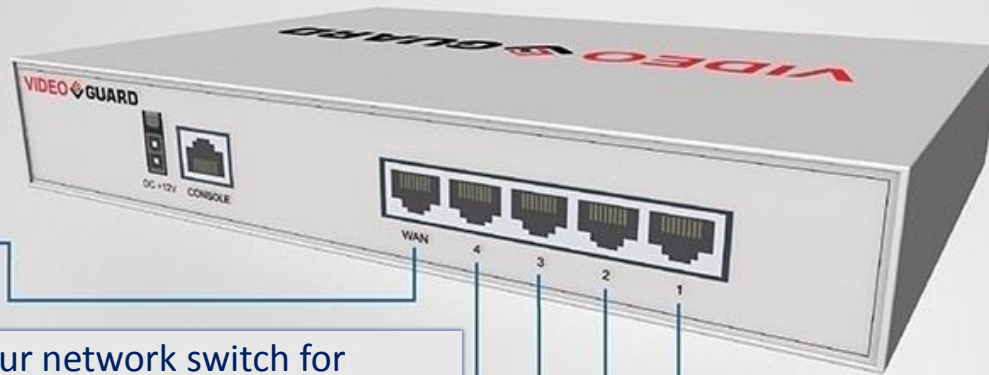
VIDEO GUARD

DHCP Mode



WAN Port

Link from your network switch for Recorder LAN View access (optional)



Recorder - 1



Recorder LAN must be in DHCP Mode

Recorder - 2



Recorder - 3



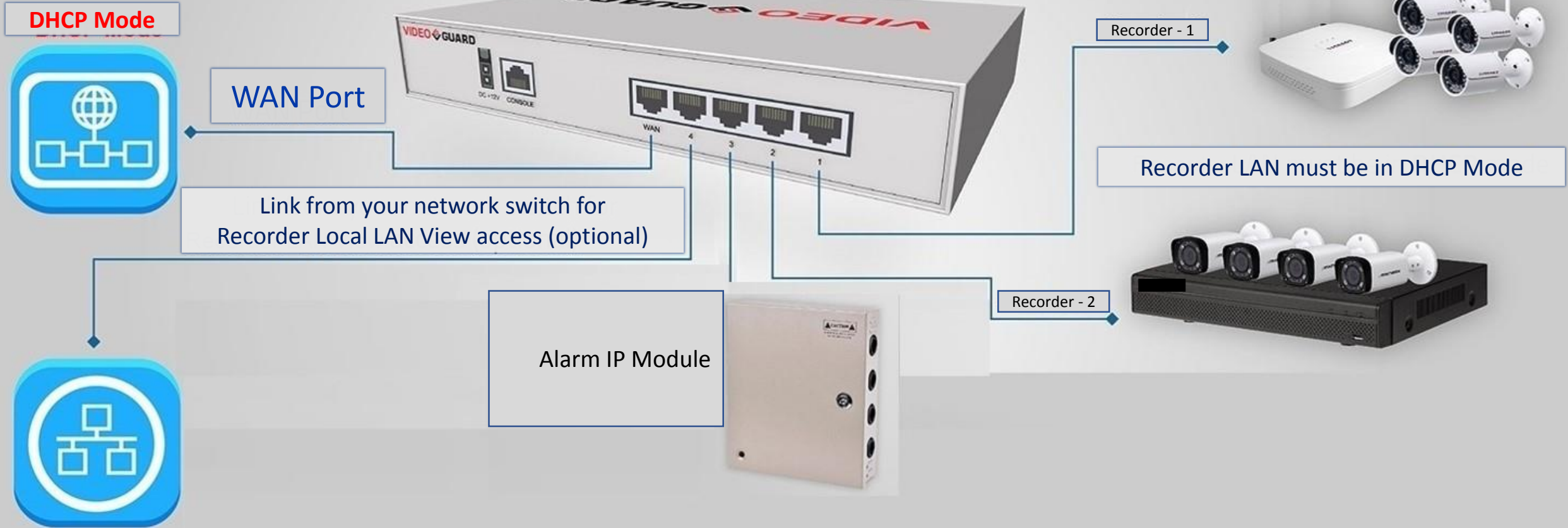
Connection Diagram

For CCTV with ALARM Service

Connection Diagram

LAN DHCP Mode

VIDEO GUARD



Physical Installation of Video Guard at Site:

Step 1: Connect the Internet Cable (in DHCP Mode) at WAN Port of Video Guard

Once the Internet is Connected, The Video Guard Client connection will be established with the Video Guard Server.

You can Verify the Connection Status (**ONLINE** / **OFFLINE**) in your Video Guard Portal .

Location : (Product – Videoguard)

Step 2 : Connect the First Recorder (in DHCP Mode) in First LAN Port of Video Guard.

Internet Upload Speed

Calculate per Camera = 0.8 Mbps.

Maximum internet upload speed 15 Mbps (16 Camera's)

Step 3: Connect each Recorder with each port of Video Guard.

Step 4: Port Forwarding



If Check this option

:

Video Guard will Reserve it's Last Port for Local LAN View.



If not Check this option

:

Last Port of Video Guard can be used to connect any Recorder/IP Module

Device Status (Physical):

Indication light showing the Status of the Device



Power ON



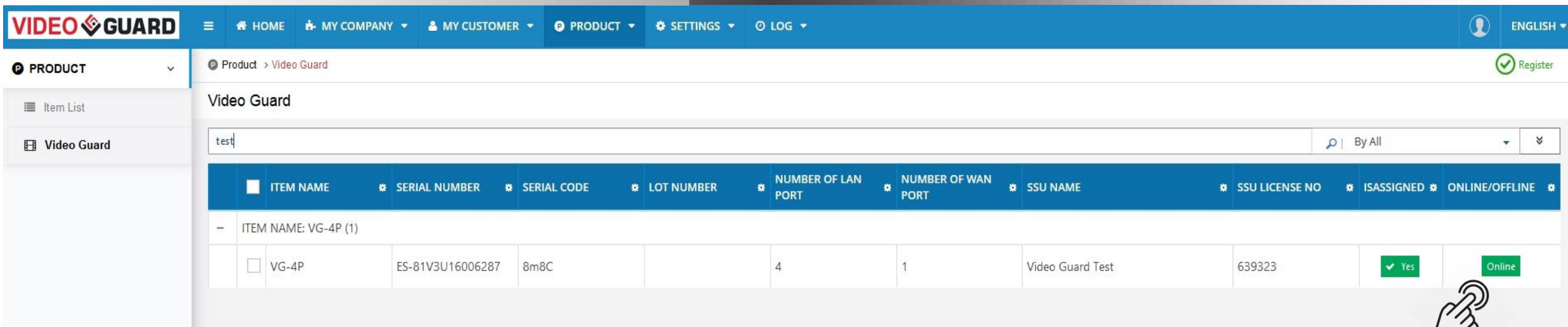
Internet Connection Established



Each Recorder Connection Status

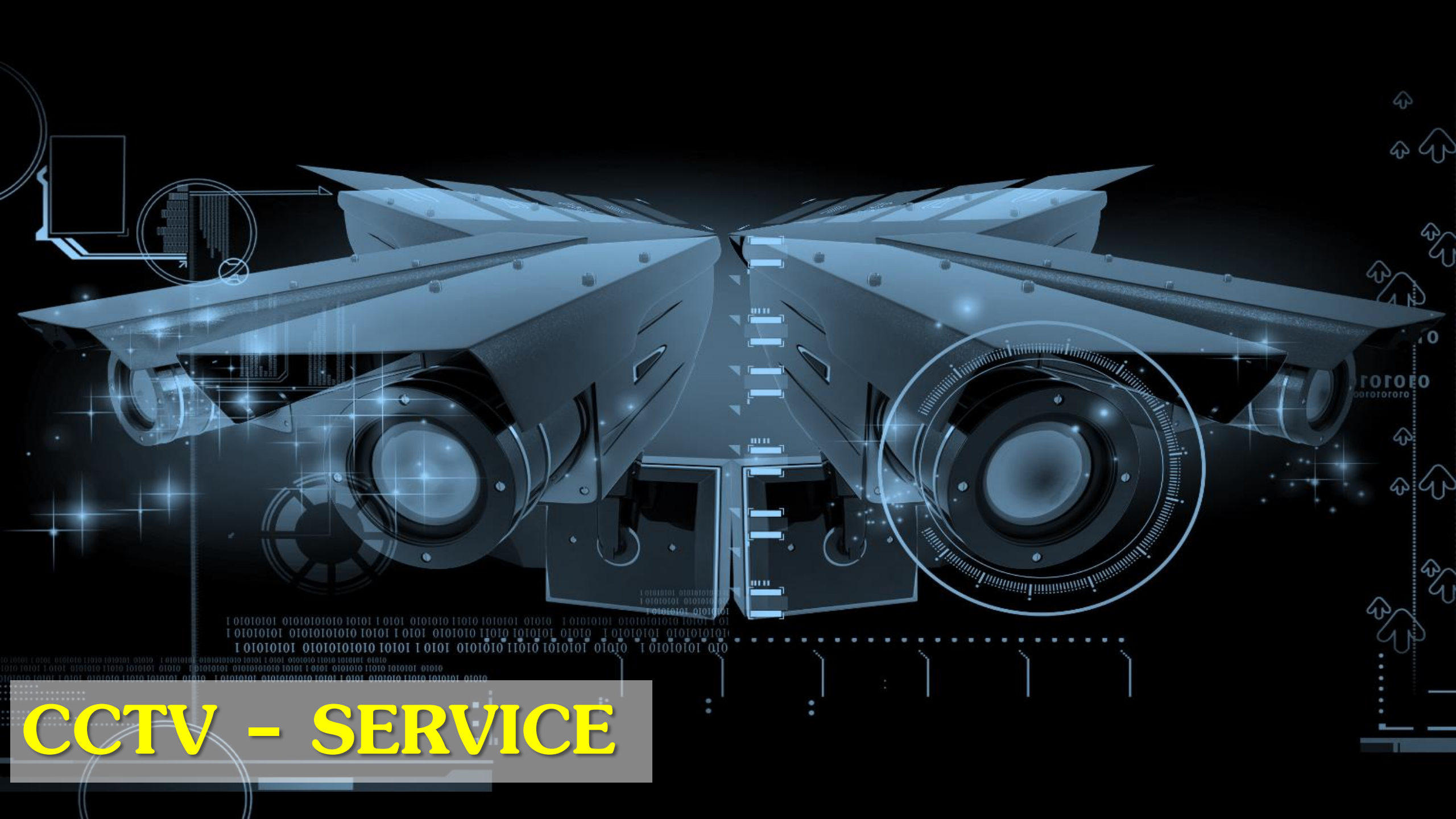
Device Status (in Video Guard Portal):

Status of the Device can be seen in Video Guard Portal.



The screenshot displays the Video Guard web portal interface. The top navigation bar includes 'HOME', 'MY COMPANY', 'MY CUSTOMER', 'PRODUCT', 'SETTINGS', and 'LOG'. The main content area shows a search for 'test' and a table of device status.

ITEM NAME	SERIAL NUMBER	SERIAL CODE	LOT NUMBER	NUMBER OF LAN PORT	NUMBER OF WAN PORT	SSU NAME	SSU LICENSE NO	ISASSIGNED	ONLINE/OFFLINE
VG-4P	ES-81V3U16006287	8m8C		4	1	Video Guard Test	639323	Yes	Online



CCTV - SERVICE

VIDEO GUARD | HOME | MY COMPANY | MY CUSTOMER | PRODUCT | SETTINGS | LOG | ENGLISH

MY CUSTOMER > My Customer

My Customer

test | By All

NAME	LICENSE NO	ADDRESS	VALID FROM	VALID TO	RECORDER	GOOGLE MAP	EMAP	ALARM CONFIGURATION	VIDEO GUARD MAPPING	VERIFIED	GENERATE CERTIFICATE	SEND TO SIRA	REASON
Video Guard Test	639323	Ground Floor,30306,SIRA Training Center,44th Street,Al Mamzar,Dubai								No		No	

Click on “Recorder” to update Recorder Information

VIDEO GUARD | HOME | MY COMPANY | MY CUSTOMER | PRODUCT | SETTINGS | LOG | ENGLISH

MY CUSTOMER > My Customer > Recorder [Video Guard Test]

Recorder

Search... | By All

RECORDER NAME	SITE NAME	ITEM NAME	IP ADDRESS	RTSP PORT	HTTP PORT	PROTOCOLS & PORT FOR OTHER OPERATION	USER NAME	MAC ADDRESS	STREAM TYPE	CAMER...	SETTIN...	ACTIVE
<input checked="" type="checkbox"/> First DVR	Video Guard Test	DVR L SERIES 16 PORT	10.0.12.6	0	0	8000,80	cms	64:db:8b:ad:15:57	Sub Stream	8		

Select a Recorder & Click on “Edit” to update Recorder Information

1 Recorder Name* First DVR ✓

2 Recorder(Product Name/ No)* DVR L SERIES 16 PORT ✓

3 Video Guard* ES-81V3U16006287

4 Preferred IP Address Enter Preferred IP Address

5 Port* 2

6 User Name* cms ✓

8 IP Address* 10.0.12.6

7 Password* **** ✓

9 MAC Address* 64:db:8b:ad:15:57

10 Channels* 32 ✓

Direct Connect Active

11 Live Streaming Protocol* SDK

12 TCP Port* 37777 ✓

13 HTTP Port* 5220 ✓

14 Cameras* 8 Channel ← **15** → Channel

Camera 1	R1-C04 : A-5- DISPLAY AREA	4	Camera 2	R1-C03 : FRONT RECEPTION	3
Camera 3	R1-C02 : A- 10 - DISPLAY AREA	2	Camera 4	R1-C01 : 1- WORKSHOP	1
Camera 5	R1-C11 : A-11- DISPLAY AREA	11	Camera 6	R1-C09 : INSIDE SAFE	9
Camera 7	R1-C06 : BACK ENTRY	6	Camera 8	R1-C05 : DISPLAY	5

- 1) Verify "Recorder Name"
- 2) Verify Recorder (Product Name/No).
- 3) Make sure the Serial No. of Mapped Video Guard showing automatically.
- 4) Enter your desired IP Address for LAN View, if you have enabled Port Forwarding.
- 5) Connected Port Number showing automatically.
- 6) Enter your Recorder "User Name".
- 7) Enter your Recorder "Password".
- 8) Assigning by Video Guard automatically.
- 9) Verify the Connected Recorder MAC Address. it is taking automatically by Video Guard.
- 10) Select Maximum Channel.
- 11) Select 'SDK' for approved Recorder. If Recorder is not Approved, contact SIRA for Approval.
- 12) TCP Port – Enter Port No.***** (as per recorder)
- 13) HTTP Port – Enter Port No. **** (as per recorder)
- 14) Cameras taking automatically.
- 15) Select Channel Number as per Camera Connected with this Recorder

Save Save & Close Close


Save & Close

VIDEO GUARD | HOME | MY COMPANY | MY CUSTOMER | PRODUCT | SETTINGS | LOG | ENGLISH

MY CUSTOMER > My Customer > My Customer

test | By All

NAME	LICENSE NO	ADDRESS	VALID FROM	VALID TO	RECORDER	GOOGLE MAP	EMAP	ALARM CONFIGURATION	VIDEO GUARD MAPPING	VERIFIED	GENERATE CERTIFICATE	SEND TO SIRA	REASON
Video Guard Test	639323	Ground Floor,30306,SIRA Training Center,44th Street,Al Mamzar,Dubai								No		No	



↑ CCTV EMAP - Blue Print of the site

(To update the layout in Video Guard Portal: update the Layout in concern Maintenance Request in SIRA Portal)

↑ Click on EMAP for Recorder-Camera Mapping



VIDEO GUARD | HOME | MY COMPANY | MY CUSTOMER | PRODUCT | SETTINGS | LOG | ENGLISH

MY CUSTOMER > My Customer > My Customer > EMap [Video Guard Test]

EMap

Search... | By All

EMAP IMAGE	EMAP NAME	ACTIVE
<input checked="" type="checkbox"/>	DCM-2398-AI Mumayyaz Jewellery-AI Maktoum Deira- 639323.jpg	<input checked="" type="checkbox"/> Yes

↑ Select the "Layout" and Click on "Edit" for Recorder-Camera Mapping

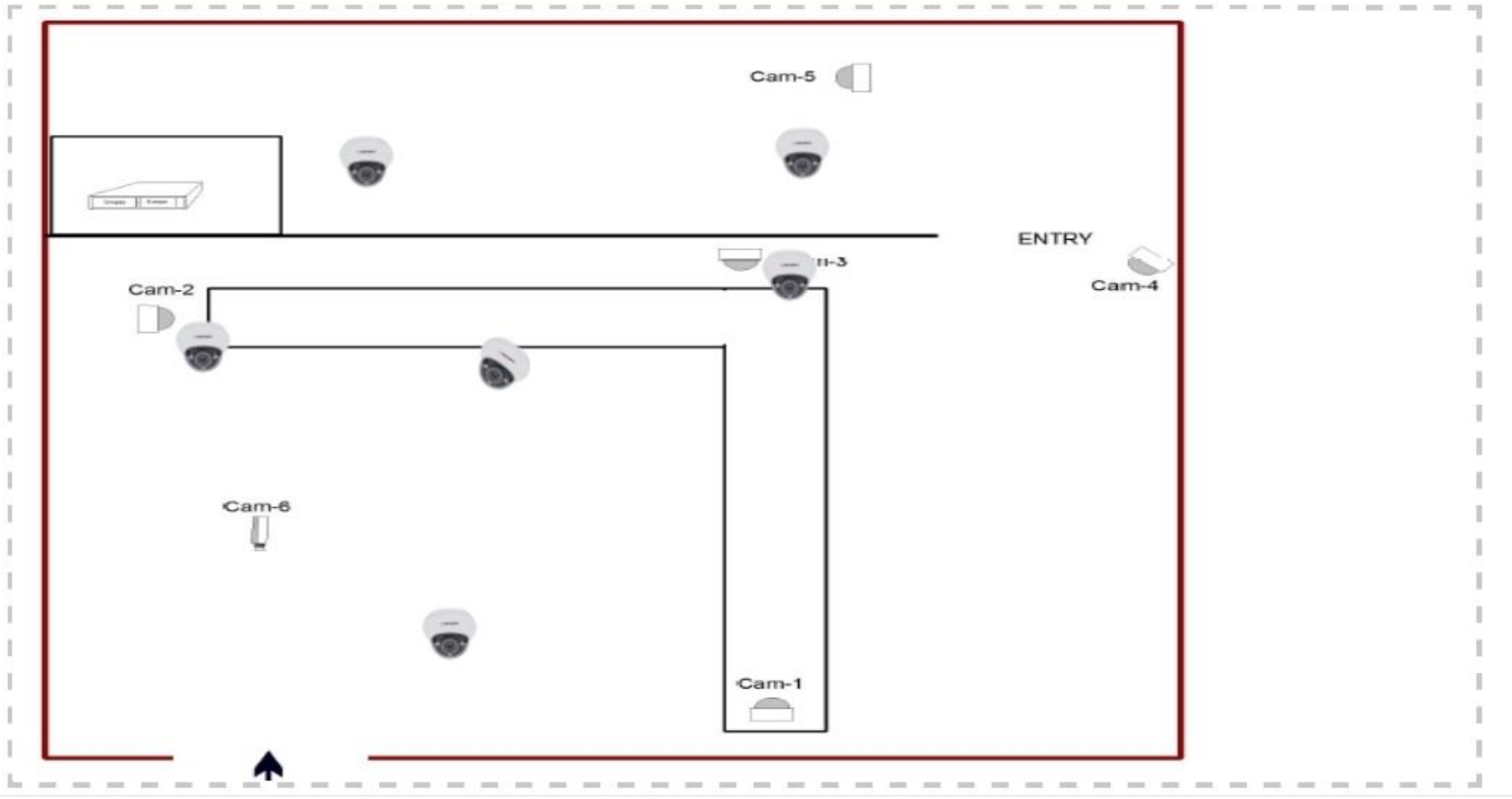
Emap Name * DCM-2398- \.jpg

Active

Recorder & Camera

Search...

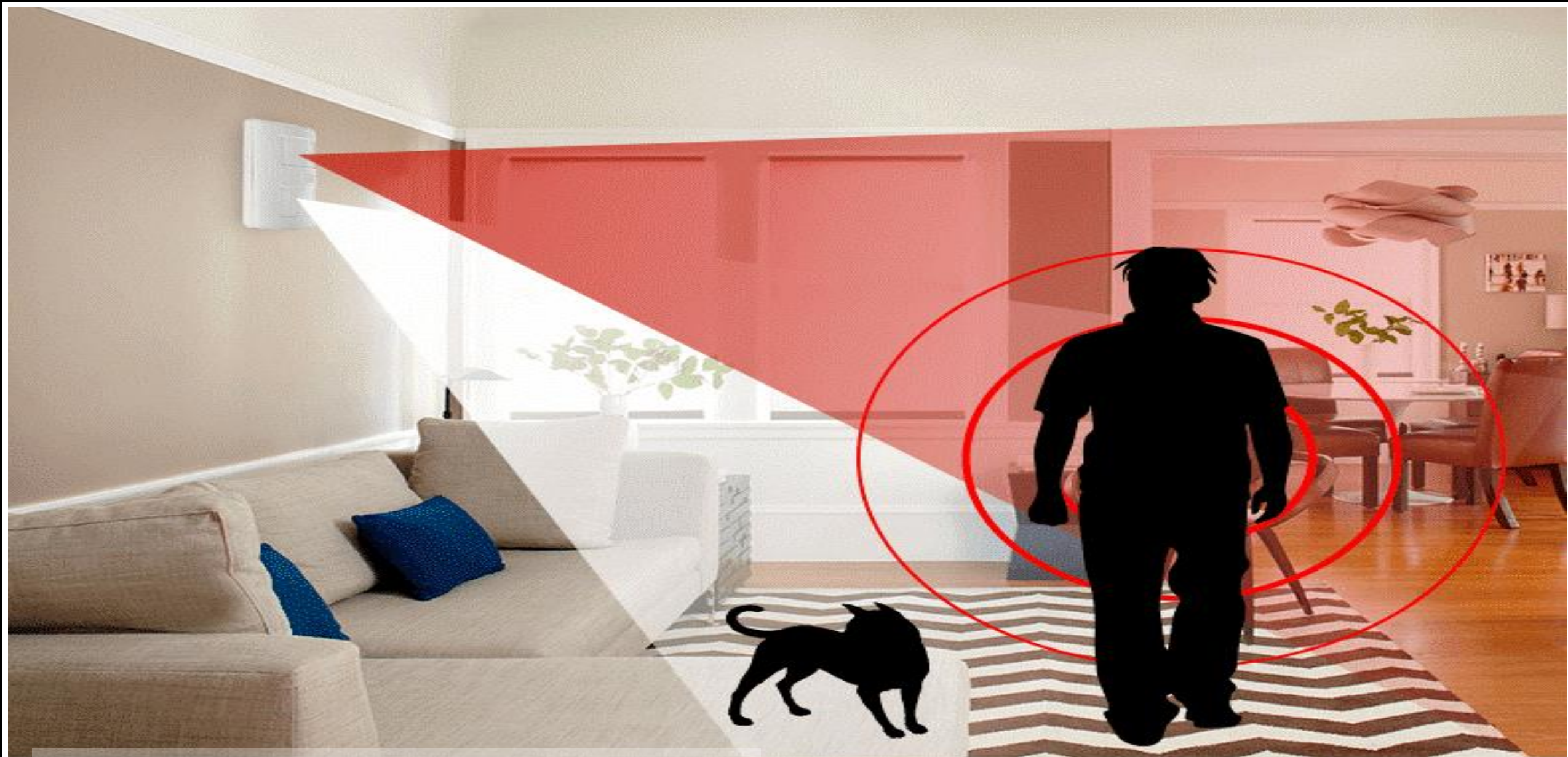
- Recorder
- First DVR
- Camera



Save Save & Close Close

Save & Close

- 1) Drag the available Recorders (icon) from List (Left Side Pane) and drop into the appropriate location in Layout (Right Side Pane)
- 2) Drag the available Cameras (icon) from List (Left Side Pane) and drop into the appropriate location in Layout (Right Side Pane)



ALARM - SERVICE

If SSU have the Alarm IP Module, SSP have to fill the Alarm configuration page

MY CUSTOMER

My Customer > My Customer

New Edit Delete Video Guard Mapping

My Customer

My Customer

test

By All

	NAME	LICENSE NO	ADDRESS	VALID FROM	VALID TO	RECORDER	GOOGLE MAP	EMAP	ALARM CONFIGURATION	VIDEO GUARD MAPPING	VERIFIED	GENERATE CERTIFICATE	SEND TO SIRA	REASON
+ <input type="checkbox"/>	Video Guard Test	639323	Ground Floor,30306,SIRA Training Center,44th Street,Al Mamzar,Dubai								No		No	



4

Control Panel Connection

Click the "Alarm Configuration" icon of SSU to fill the Control Panel information

Panel Info Update

Brand Name	****	Model Name	No Model	Communication	TCP/IP	Protocol	Ademco Contact ID
No. of Keypad	1	No. of Output Device	1	Periodical Test	23 hour(s)	No of Expander	1
Video Guard*	ES-81V3U16006287	IP Address*	10.0.12.2	Control Panel	Integra 32 - 1		
Port*	1	MAC Address*	****				

Contact Info Update

User Type: Control Panel Keypad User Important Contact

User No * Enter User No First Name * Enter First Name Last Name Enter Last Name Mobile No * +971 Enter Area Code Enter Mobile No

Direct Telephone No +971 Enter Area Code Enter Direct Telephone No Email Enter Email Is Primary

Contact this user only if the following alarm comes

<input type="checkbox"/> Select All	<input type="checkbox"/> Panic Alarm	<input type="checkbox"/> Medical Alarm	<input type="checkbox"/> System Trouble	<input type="checkbox"/> Burglar Alarm	<input type="checkbox"/> Fire Alarm
<input type="checkbox"/> Bypass	<input type="checkbox"/> General Alarm	<input type="checkbox"/> Open/Close	<input type="checkbox"/> Disable	<input type="checkbox"/> Tamper Alarm	<input type="checkbox"/> Supervisory
<input type="checkbox"/> Restore	<input type="checkbox"/> General Event	<input type="checkbox"/> UND Code	<input type="checkbox"/> Test Signal	<input type="checkbox"/> Comm.Fail	<input type="checkbox"/> Close
<input type="checkbox"/> Open	<input type="checkbox"/> Early/Late O/C	<input type="checkbox"/> Gas Leakage Alarm	<input type="checkbox"/> Medical Emergency	<input type="checkbox"/> Trouble Alarm	

USER NO	USER TYPE	FIRST NAME	LAST NAME	MOBILE NO	DIRECT TELEPHONE NO	EMAIL	CONTACT FOR THESE ALARM TYPE	IS PRIMARY	DELETE
<input type="checkbox"/> 1	Control Panel Keypad User	Video Guard	SIRA	+971-55-12345			Panic Alarm,Medical Alarm,System Trouble,Burglar Alarm,Fire Alarm,Bypass,General Alarm,Open/Close,Disable,Tamper Alarm,Supervisory,Restore,General Event,UND Code,Test Signal,Comm.Fail,Close,Open,Early/Late O/C,Gas Leakage Alarm,Medical Emergency,Trouble Alarm	No	

Show 10 Record 1 - 1 of 1 Records

Add Zone Update

Zone No * Enter Zone No Zone Name * Enter Zone Name Zone Description Enter Zone Description

No of Sensor in the Zone 1 Expander & Control Panel * **** Partition * Partition 1

Sensor 360 PIR-G2 - 1

ZONE NO	ZONE NAME	ZONE DESCRIPTION	NO OF SENSOR	MAPPED SENSOR TYPE	DELETE
<input type="checkbox"/> 1	Shutter Contact	SC	1	AY-49 - 1	
<input type="checkbox"/> 2	Door Contact	DC	1	AY-83 - 1	
<input type="checkbox"/> 3	90° Motion Sensor	MS	1	AY-83 - 1	
<input type="checkbox"/> 4	360° Motion Sensor	GB	1	AY-83 - 3	
<input type="checkbox"/> 5	Close Push Button	VS	1	AY-83 - 4	

Show 5 Record 1 - 5 of 14 Records

Control Panel Connection

Update Panel Info, Contact Info, Zone Info

Panel Info Update

Brand Name: [****] Model Name: No Model Communication: TCP/IP Protocol: Ademco Contact ID

No. of Keypad: 1 No. of Output Device: 1 Periodical Test: 23 hour(s) No. of Expander: 1 No. of Partitions: 1

Video Guard*: ES-81V3U16006287 IP Address*: 10.0.12.2 Control Panel: Integra 32 - 1

Port*: 1 MAC Address*: [****] (X)

Panel Info

 Connect the IP Module in Video Guard through the LAN Port orderly. Once it's connected in the Video Guard,

1. Select connected Video Guard Port Number
2. No. of Expander : Select as per Zone List
3. No of Partitions : Select as per Zone List

Contact Info Update

User Type: Control Panel Keypad User Important Contact


User No*: [Enter User No] First Name*: [Enter First Name] Last Name: [Enter Last Name] Mobile No*: +971 [Enter Area Code] [Enter Mobile No]

Direct Telephone No: +971 [Enter Area Code] [Enter Direct Telephone No] Email: [Enter Email] Is Primary:

Contact this user only if the following alarm comes

Alarm Type:

- Select All
- Panic Alarm
- Medical Alarm
- System Trouble
- Burglar Alarm
- Fire Alarm
- Bypass
- General Alarm
- Open/Close
- Disable
- Tamper Alarm
- Supervisory
- Restore
- General Event
- UND Code
- Test Signal
- Comm.Fail
- Close
- Open
- Early/Late O/C
- Gas Leakage Alarm
- Medical Emergency
- Trouble Alarm

USER NO	USER TYPE	FIRST NAME	LAST NAME	MOBILE NO	DIRECT TELEPHONE NO	EMAIL	CONTACT FOR THESE ALARM TYPE	IS PRIMARY	DELETE
<input type="checkbox"/> 1	Control Panel Keypad User	Video Guard	SIRA	+971-55-12345			Panic Alarm,Medical Alarm,System Trouble,Burglar Alarm,Fire Alarm,Bypass,General Alarm,Open/Close,Disable,Tamper Alarm,Supervisory,Restore,General Event,UND Code,Test Signal,Comm.Fail,Close,Open,Early/Late O/C,Gas Leakage Alarm,Medical Emergency,Trouble Alarm	No	

Show 10 Record 1 - 1 of 1 Records Prev 1 Next

Contact Info

 SSP must update the Control Panel Keypad users and site important contact users here.

 If selected alarm come from the Site –the added user's information will be shown in SIRA Central Monitoring. Video Guard Operator will contact the Site users.

Add Zone Update

Zone No * Zone Name * Zone Description

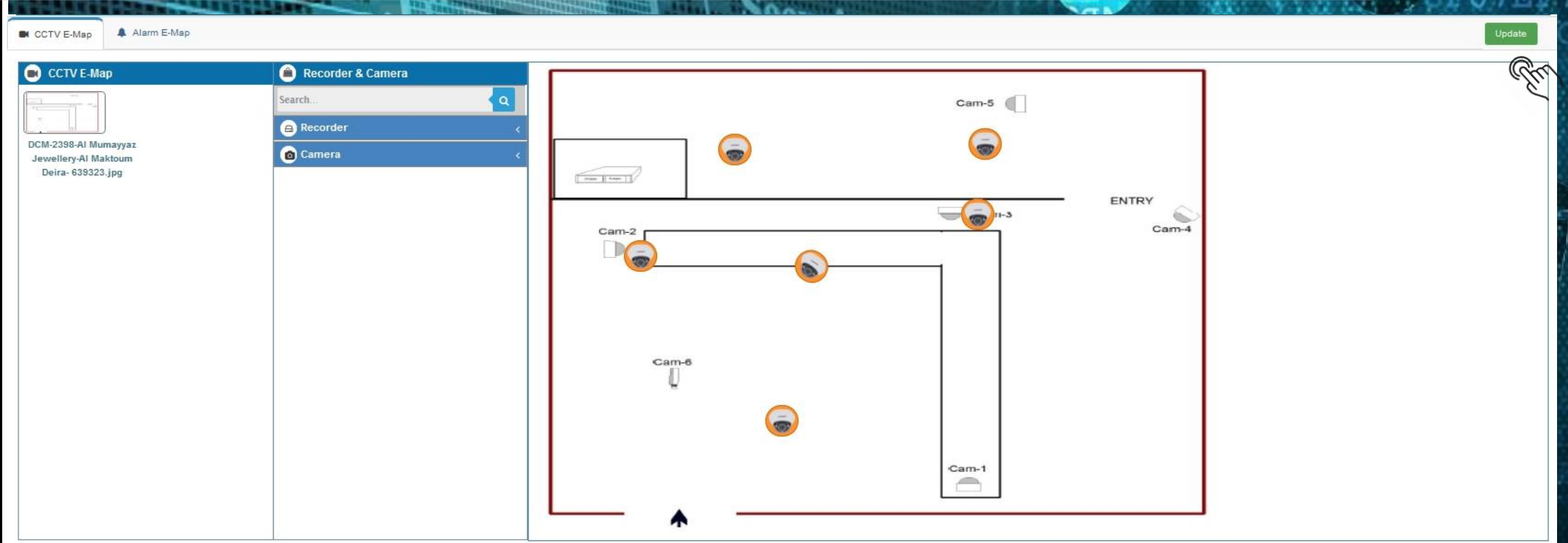
No of Sensor in the Zone Expander & Control Panel * Partition *

Sensor

ZONE NO	ZONE NAME	ZONE DESCRIPTION	NO OF SENSOR	MAPPED SENSOR TYPE	DELETE
<input type="checkbox"/> 1	Shutter Contract	SC	1	AY-49 - 1	
<input type="checkbox"/> 2	Door Contact	DC	1	AY-83 - 1	
<input type="checkbox"/> 3	90° Motion Sensor	MS	1	AY-83 - 1	
<input type="checkbox"/> 4	360° Motion Sensor	GB	1	AY-83 - 3	
<input type="checkbox"/> 5	Glass Break Sensor	VS	1	AY-83 - 4	

Show 5 Record 1 - 5 of 14 Records Prev 1 2 3 Next

Add Zone SSP must update the Zone, Sensors, and Control Panel Information. Added Zone details will be shown in SIRA



CCTV EMAP SSP must update CCTV EMAP and Alarm EMAP.

Source Type	Camera	SOURCE TYPE	ZONE NO	ZONE NAME	CAMERA COUNT	CAMERA DETAIL FOR SOURCE	DELETE
<input type="radio"/> All	Search here	<input type="checkbox"/> Zone	1	Shutter Contact	2	R1-C04 : A-5- DISPLAY AREA-First DVR,R1-C03 : FRONT RECEPTION-First DVR	
<input type="radio"/> Zone	Search here	<input type="checkbox"/> Zone	2	Door Contact	2	R1-C04 : A-5- DISPLAY AREA-First DVR,R1-C03 : FRONT RECEPTION-First DVR	
<input type="radio"/> Panel	First DVR	<input type="checkbox"/> Zone	3	90° Motion Sensor	2	R1-C04 : A-5- DISPLAY AREA-First DVR,R1-C03 : FRONT RECEPTION-First DVR	
<input type="radio"/> User		<input type="checkbox"/> Zone	4	360° Motion Sensor	2	R1-C04 : A-5- DISPLAY AREA-First DVR,R1-C03 : FRONT RECEPTION-First DVR	
		<input type="checkbox"/> Zone	5	Glass Break Sensor	2	R1-C04 : A-5- DISPLAY AREA-First DVR,R1-C03 : FRONT RECEPTION-First DVR	
		<input type="checkbox"/> Zone	6	Vibration Sensor	2	R1-C04 : A-5- DISPLAY AREA-First DVR,R1-C03 : FRONT RECEPTION-First DVR	
		<input type="checkbox"/> Zone	7	Seismic Sensor	2	R1-C04 : A-5- DISPLAY AREA-First DVR,R1-C03 : FRONT RECEPTION-First DVR	
		<input type="checkbox"/> Zone	8	Panic Silent	2	R1-C04 : A-5- DISPLAY AREA-First DVR,R1-C03 : FRONT RECEPTION-First DVR	
		<input type="checkbox"/> Zone	9	Panic Audible	2	R1-C04 : A-5- DISPLAY AREA-First DVR,R1-C03 : FRONT RECEPTION-First DVR	
		<input type="checkbox"/> Zone	10	Kick Bar	2	R1-C04 : A-5- DISPLAY AREA-First DVR,R1-C03 : FRONT RECEPTION-First DVR	

Show 10 Record 1 - 10 of 10 Records

 Site - Open Close Schedule

Zone Camera Mapping

SSP have to map the cameras to three source (Zone, Panel, and User).

Zone -the cameras connected in a zone are mapped here.

Panel -the camera connected for the panel are mapped here.

Users - the camera connected for the users are mapped here.



Site - Open Close Schedule

Working Days Holiday Update

Day	Open	Close	+	Early open	Late open	Early close	Late close	Actions
Sunday	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	00 (mins)	00 (mins)	00 (mins)	00 (mins)	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Monday	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	00 (mins)	00 (mins)	00 (mins)	00 (mins)	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Tuesday	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	00 (mins)	00 (mins)	00 (mins)	00 (mins)	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Wednesday	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	00 (mins)	00 (mins)	00 (mins)	00 (mins)	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Thursday	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	00 (mins)	00 (mins)	00 (mins)	00 (mins)	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Friday	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	00 (mins)	00 (mins)	00 (mins)	00 (mins)	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Saturday	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	00 (mins)	00 (mins)	00 (mins)	00 (mins)	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>

Site Open / Close Schedule: Working Days:

Site- Open/Close and grace period timing can be updated here

Site - Open Close Schedule

Working Days Holiday Update

Available Holiday

Date* Holiday Name* Every Year

DATE	HOLIDAY NAME	DELETE

Search here

Happy New Year

Show 10 Record 0 - 0 of 0 Records

Site Open / Close Schedule: Holiday:

SSP can choose or enter the new holiday for the site basis here

VIDEO GUARD

HOME MY COMPANY MY CUSTOMER PRODUCT SETTINGS LOG

SETTINGS

Settings > Alarm Settings

Alarm Settings

Policy Settings

Copy Apply Apply To All Configure

test By All

CUSTOMER	RECORDER NAME	BRAND NAME	MODEL NAME	IP ADDRESS	CHANNELS	CAMERA	CONFIGURE
CUSTOMER : Video Guard Test (1)							
<input type="checkbox"/> Video Guard Test	First DVR	****	No Model	10.0.12.6	32	8	

Alarm Settings

SSP can change any type of recorder alarm into either alarm or event depends upon its requirement

Selected Recorder : First DVR

- Hard Disk Full, if overwrite function not enable Hard Disk Error External Alarm Recorder Status

Channels	<input type="checkbox"/> Motion Alarm	<input checked="" type="checkbox"/> Video Loss/ IP Camera Disconnect	<input type="checkbox"/> Shelter Alarm	<input type="checkbox"/> Record File Missing	<input checked="" type="checkbox"/> Recording Start / Stop	<input type="checkbox"/> Schedule Change	<input type="checkbox"/> Record Days Under The Limit
Channel 1	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Channel 2	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Channel 3	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Channel 4	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Channel 5	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Channel 6	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Channel 7	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Channel 8	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Alarm Settings



Save & Close Close

Complete Alarm Setting

Save & Close

VIDEO GUARD

HOME MY COMPANY MY CUSTOMER PRODUCT SETTINGS LOG

SETTINGS

Alarm Settings

Policy Settings

Settings > Policy Settings

Alarm Settings

Policy Settings

test

By All

CUSTOMER	RECORDER NAME	BRAND NAME	MODEL NAME	IP ADDRESS	CHANNELS	CAMERA	CONFIGURE
CUSTOMER : Video Guard Test (1)							
<input type="checkbox"/> Video Guard Test	First DVR	****	No Model	10.0.12.6	32	8	

Copy Apply Apply To Configure

Policy Settings

SSP can apply the policy for Send alarm or events through E-Mail or SMS

Configure

Selected Recorder: First DVR

Selected Day(s)
 All Monday Tuesday Wednesday Thursday Friday Saturday Sunday

Schedule1

SMS Email

Time Schedule
 Start Time: End Time: (+)

Email: (*****) (X) Contact No: (7023888) (X)
 Email: (*****) (X) Contact No: (+)
 Email: (+)

Is Active

Hard Disk Full, if overwrite function not enable Hard Disk Error External Alarm Recorder Status

Add More

Channels	<input type="checkbox"/> Motion Alarm	<input type="checkbox"/> Video Loss/ IP Camera Disconnect	<input type="checkbox"/> Shelter Alarm	<input type="checkbox"/> Record File Missing	<input type="checkbox"/> Recording Start / Stop	<input type="checkbox"/> Schedule Change	<input type="checkbox"/> Record Days Under The Limit
Channel 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Channel 2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Channel 3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Close




Policy Settings

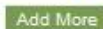
Select particular recorder from the policy settings list and click configure icon in policy settings page.

Configure

Selected Recorder: First DVR

Selected Day(s)
 All Monday Tuesday Wednesday Thursday Friday Saturday Sunday

Schedule1   

Hard Disk Full, if overwrite function not enable Hard Disk Error External Alarm Recorder Status 

Channels	<input type="checkbox"/> Motion Alarm	<input type="checkbox"/> Video Loss/ IP Camera Disconnect	<input type="checkbox"/> Shelter Alarm	<input type="checkbox"/> Record File Missing	<input type="checkbox"/> Recording Start / Stop	<input type="checkbox"/> Schedule Change	<input type="checkbox"/> Record Days Under The Limit
Channel 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Channel 2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Channel 3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Channel 4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Channel 5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Channel 6	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Channel 7	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Channel 8	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Prepare Schedule to get alarm alert

Select the required days.

If needed the alert in SMS or Email, check accordingly. Schedule the time to send

Close

SMS or Email.

Add list of email and contact number.

Check all the required alarm like motion alarm, hard disk error, etc.

Click Save

Email Log Status

SSP can check Email log whether Email is sent or not

Status in the email log as shown below

Sent	:	Message sent successfully
Temporary failure	:	Try to resend for some times
Permanent failure	:	Failure of sending mails.
Need to send	:	Ready to send

VIDEO GUARD

HOME MY COMPANY MY CUSTOMER PRODUCT SETTINGS LOG

LOG > Email Log

Schedule Time 06/01/2018 - 06/26/2018

My Email Log Events & Alarm

test

By All

CUSTOMER NAME	FROM ADDRESS	TO ADDRESS	SCHEDULE TIME	SENT TIME	SUBJECT	CONTENT	PURPOSE OF MAIL	STATUS
No records found								

My Email Log

Can check their user credential sent or not

Events & Alarm

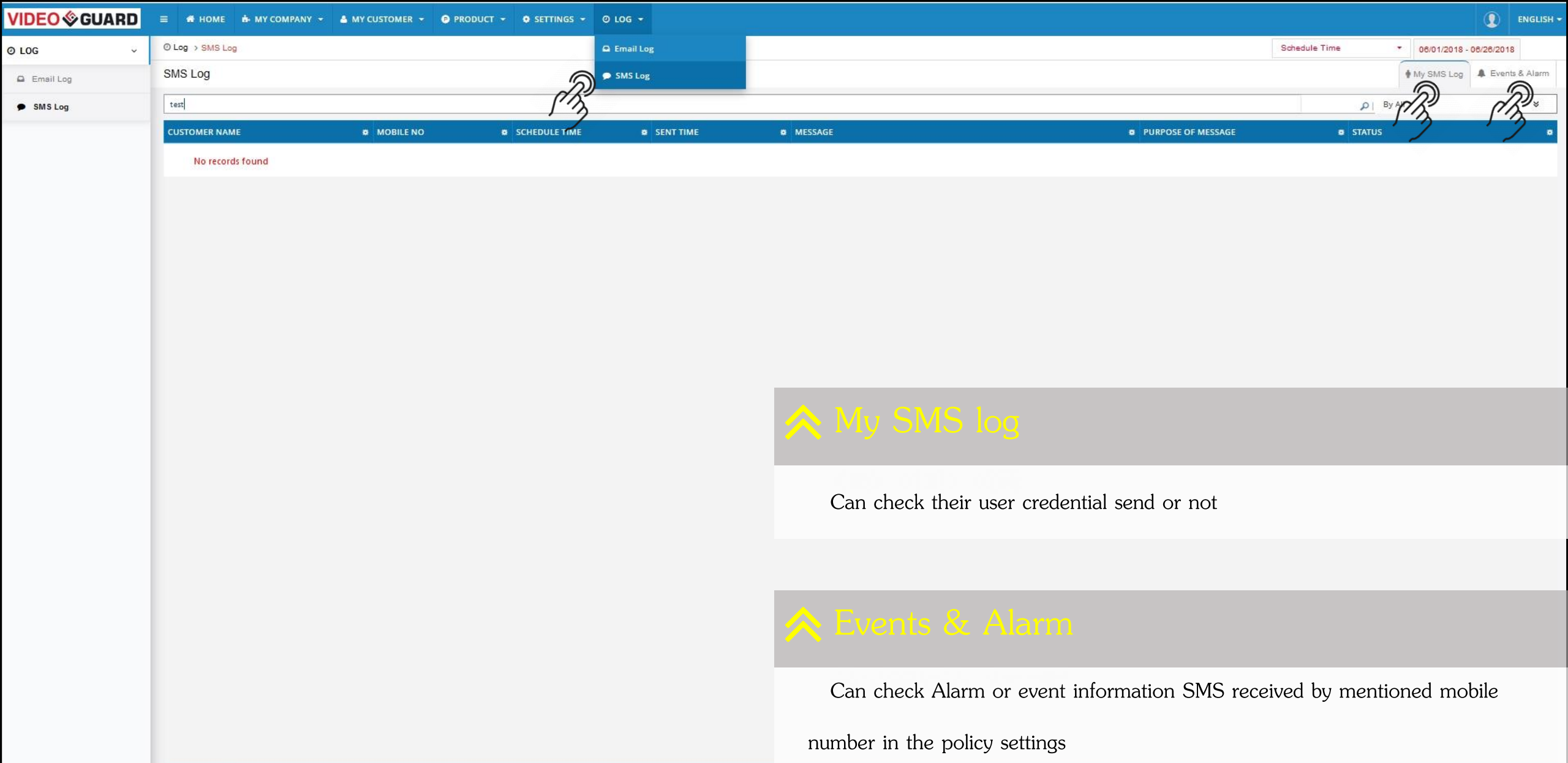
Can check Alarm or event information mails received by mentioned email id in the policy settings

SMS Log Status

SSP can check SMS log whether SMS is sent or not

Status in the SMS log as shown below

Sent	:	Message sent successfully
Temporary failure	:	Try to resend for some times
Permanent failure	:	Failure of sending SMS.
Need to send	:	Ready to send





5 - Video Verification

1. Fulfilled SSU Video Guard Site Form
2. SSU Trade License Copy
3. SIRA Approved Recorder Certificate Copy
4. Police Connectivity Certificate Copy (if Alarm Required)
5. SIRA Approved IP Module Certificate Copy (if Alarm Required)

6. Internet Upload Speed

Calculate per Camera = 0.8 Mbps.

Maximum internet upload speed 15 Mbps (16 Camera's)

7. EJARI COPY with MAKANI NO./UAE NG NO

If, and only if, EJARI with Makani Number/UAE NG No. is not being issued, please send a copy of a CONFIRMATION LETTER from SSU and mentioned the following details in the letter:

SSP TRADE NAME	SSP LICENSE NO:	SSU TRADE NAME	SSU LICENSE NO:	MAKANI NO:	LATITUDE	LONGITUDE

For Video Verification, Send email to “ support@videoguard.ae” and Call: 04-3888155 for confirmation.

My Customer

test

By All

	NAME	LICENSE NO	ADDRESS	VALID FROM	VALID TO	RECORDER	GOOGLE MAP	EMAP	ALARM CONFIGURATION	VIDEO GUARD MAPPING	VERIFIED	GENERATE CERTIFICATE	SEND TO SIRA	REASON
+ <input type="checkbox"/>	Video Guard Test	639323	Ground Floor,30306,SIRA Training Center,44th Street,Al Mamzar,Dubai								No		No	



5 - Video Verification

For Video Verification, Send email to “ support@videoguard.ae” and Call: 04-3888155 for confirmation.

6 - Generating Certificate

Once Verification is Completed, SSP can Generate the Certificate.

For Further Clarification

Email: support@videoguard.ae

04-3888155