

Privacy Statement

Etheron Hosting, located at Bovenweg 78, 1834 CG Sint Pancras, is responsible for the processing of personal data as outlined in this privacy statement.

Contact Details:

<https://etheron.nl>

Bovenweg 78, 1834 CG Sint Pancras

<https://mijn.etheron.nl/submitticket.php>

Personal data we process

Etheron Hosting processes your personal data because you use our services and/or because you provide this data to us yourself. Below is an overview of the personal data we process:

- First and last name
- Address details
- Telephone number
- Email address
- IP address

Special and/or sensitive personal data we process

Etheron Hosting processes the following special and/or sensitive personal data about you:

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years of age, unless they have parental or guardian consent. However, we cannot verify whether a visitor is over 16. We therefore advise parents to be involved in the online activities of their children, to prevent data from being collected about children without parental consent. If you believe that we have collected personal data about a minor without this consent, please contact us at <https://mijn.etheron.nl/submitticket.php> , and we will delete this information.

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Typographical errors are reserved.



The purpose and legal basis for processing personal data

Etheron Hosting processes your personal data for the following purposes:

- Handling your payment
- Sending our newsletter and/or advertising brochure
- To be able to call or email you if necessary to perform our services
- To inform you about changes to our services and products
- To offer you the opportunity to create an account
- To deliver goods and services to you
- Etheron Hosting also processes personal data if we are legally obliged to do so, such as data required for our tax return.

Automated decision-making

Etheron Hosting does not make decisions based solely on automated processing that could have significant consequences for individuals. These are decisions made by computer programs or systems without human intervention (for example, a staff member of Etheron Hosting).

How long we keep personal data

Etheron Hosting does not keep your personal data longer than is strictly necessary to achieve the purposes for which your data is collected. We retain the personal data until the account is terminated.

Sharing personal data with third parties

Etheron Hosting does not sell your data to third parties and only provides it if this is necessary for the execution of our agreement with you or to comply with a legal obligation. We conclude a processing agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. Etheron Hosting remains responsible for these processing operations.



Cookies or similar techniques we use

Etheron Hosting only uses technical and functional cookies and analytical cookies that do not infringe on your privacy. A cookie is a small text file that is stored on your computer, tablet, or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and, for example, remember your preferences. We can also optimize our website with them. You can opt out of cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information previously stored through your browser settings.

Viewing, modifying, or deleting data

You have the right to view, correct, or delete your personal data. You can do this yourself via the personal settings of your account. In addition, you have the right to withdraw your consent to the data processing or object to the processing of your personal data by our company, and you have the right to data portability. This means that you can submit a request to us to send the personal data we have about you in a computer file to you or another organization specified by you.

If you want to exercise your right to object and/or right to data portability or have other questions/comments about data processing, please send a specified request to <https://mijn.etheron.nl/submitticket.php>.

To ensure that the request for access has been made by you, we ask you to send a copy of your identity document with the request. In this copy, make your passport photo, MRZ (machine-readable zone, the strip with numbers at the bottom of the passport), passport number, and Citizen Service Number (BSN) black. This is to protect your privacy. Etheron Hosting will respond to your request as soon as possible, but within four weeks.

Etheron Hosting also wants to point out that you have the option to file a complaint with the national supervisory authority, the Dutch Data Protection Authority (Autoriteit Persoonsgegevens). You can do this via the following link: <https://autoriteitpersoonsgegevens.nl/en/submitting-a-tip-off-or-a-complaint-to-the-dutch-dpa>

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How we secure personal data

Etheron Hosting takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized modification. If you believe that your data is not properly secured or there are indications of misuse, please contact our customer service or via <https://mijn.etheron.nl/submitticket.php> . Etheron Hosting has taken the following measures to protect your personal data:

- Security software, such as a virus scanner and firewall.
- TLS (formerly SSL): We send your data via a secure internet connection. You can see this by the address bar 'https' and the padlock in the address bar.
- DKIM, SPF, and DMARC are three internet standards we use to prevent you from receiving emails on our behalf that contain viruses, are spam, or are intended to obtain personal (login) data.
- DNSSEC is an extra security (in addition to DNS) for converting a domain name (Etheron.nl) to the associated IP address (server name); it is provided with a digital signature. You can automatically check this signature. This way, we prevent you from being redirected to a false IP address.

