

Christian Evans

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EDUCATION

University of Central Florida

Orlando, FL

B.S. in Information Technology, Minor in Digital Media (Web Development Track)

Expected May 2026

- **Student Organizations:** Knight Hacks, National Society of Black Engineers, ColorStack

WORK EXPERIENCE

IT Client Support Technician

July 2024 – Present

UCF IT | University of Central Florida

Orlando, FL

- **Provided** tier-1 IT support for **500+** users, resolving hardware, software, and network issues while tracking **10+** daily service requests in **ServiceNow**.
- **Managed** the end-to-end hardware lifecycle deployment, maintenance, decommissioning **projects** for **180+** **Windows** and **MacOS** devices, reducing endpoint downtime by **30%**
- **Administered Active Directory** services like account creation, group policy, and OU maintenance across **130+** users to ensure secure network resource access and increase staff productivity.
- **Automated** IT onboarding workflows via **Bash scripting**, decreasing ticket resolution times by **32%**.

Front-End Development Intern

July 2022 – April 2023

The StartUp Life

Miami, FL

- **Led** a team of **4 front-end developers** to build a responsive website for a digital marketing startup, delivering the project in **6 weeks** using **React** and modern web technologies.
- **Developed and deployed** the company's primary landing page featuring appointment booking functionality, resulting in **66% higher** qualified lead generation.
- **Enhanced** the design of the landing page via user flow improvements and design optimizations, resulting in a **27% higher conversion rate** for startup consultation service bookings.
- **Enhanced** user experience through custom **React components**, creating responsive UI elements that improved user engagement by **30%**.

PROJECTS

Alto | *Next.js, TypeScript, Tailwind, Google Gemini ADK, Plaid*

Knight Hacks 2025

- **Developed** a smart financial planner using a full-stack integration between **Next.js**, **Tailwind**, and **Plaid-formatted data** to visualize spending timing and prevent user overdrafts.
- **Built** a multi-agent system using **Google ADK** that utilized a root coordinator to route complex tasks between specialized Q&A and calendar agents for real-time financial insights.
- **Engineered** an interactive Calendar UI in **React** featuring a chat functionality, allowing users to move payment dates and see immediate updates to their projected financial balance.

TL;DR | *Next.js, TypeScript, Tailwind, Google Gemini API, ElevenLabs TTS*

ShellHacks 2025

- **Built** a multimodal content pipeline that transforms a single input into multiple outputs: AI summaries, MP3 narration, and image prompts in **under 24 hours** at ShellHacks 2025 Hackathon.
- **Engineered** PDF text extraction using **pdfjs-dist** with a client-side worker, integrated with **Google Gemini** for real-time summarization and prompt generation.
- **Implemented** optional **ElevenLabs Text-to-Speech** to stream natural-sounding MP3 narration, enhancing accessibility for auditory learners.
- **Designed** a responsive, modern UI leveraging **Next.js** and **Tailwind v4**, to **ensure** a seamless user experience across desktop and mobile environments.

TECHNOLOGIES AND SKILLS

Certifications: AWS Certified Cloud Practitioner, CompTIA IT Fundamentals Pro, CodePath TIP 102

Languages: JavaScript / Typescript, Python, Java, SQL

Frameworks and Technologies: HTML, CSS & Tailwind CSS, React, Next.js, Node.js, MongoDB

Other Technologies: Git & Github, Docker, AWS & GCP services, Figma, Adobe Illustrator, Microsoft Office Suite, Active Directory